



# TENANT NOTICE

## TENANT WATER USAGE ACCOUNT PAYMENTS

Noongar Mia Mia is changing the way water accounts are managed.

It has always been the responsibility of NMM tenants to pay their water usage bills. As per page 3 of the Residential Tenancy Agreement titled; water usage cost. Noongar Mia Mia only pay the service charges.

In the past, you may have arranged for your water bill to be paid through your Centrepay to NMM. You must now change this payment to go direct to the WA Water Corporation.

Noongar Mia Mia have informed the Water Corporation that all future water accounts are to be forwarded direct to individual tenants for payment.

### **What you need to do:**

1. Contact Centrelink on the correct number below for your payment type.
2. Cancel your Centrepay water payment deductions to NMM.
3. Set up arrangement for your Centrepay water payment deductions to be paid directly to WA Water Corporation.

- Basic Card **1800 132 594**
- Carers **132 717**
- Families Parenting Payments **136 150**
- Job seekers **132 850**
- Low Income Health Care Card **132 490**
- Age Pension **132 300**
- Disability Support Pension **132 717**

Under your Residential Tenancy Agreement, failure to pay your water usage charges on time is breaking your Residential Tenancy Agreement and a breach will be issued to you.

For any further enquires you can call Noongar Mia Mia office on 9271 8711.